



**PRIVACY PRACTICES ACKNOWLEDGEMENT**

A copy of our privacy practices (HIPAA notice) can be obtained by visiting our website at [www.nrpsych.com](http://www.nrpsych.com) or by requesting it from the reception desk upon arrival at our office.

**COMPLAINTS:** If you believe your privacy rights have been violated, you may file a complaint with our practice or with the Secretary of the Department of Health and Human Services. To file a complaint with our practice, please contact the Office Manager by phone or in writing at 5530 Munford Road, Suite 119, Raleigh, NC 27612. All complaints must be filed within 180 days of the alleged violation. You will not be penalized for filing a complaint.

If you have questions regarding this notice or our health information privacy policies, please contact the Office Manager at the address noted above. By signing below, I (the patient, guarantor or legal guardian) hereby acknowledge that North Raleigh Psychiatry, P.A. has notified me of their Privacy Practices.

**ASSIGNMENT OF MEDICAL BENEFITS**

I hereby authorize payment of medical benefits to be made directly to North Raleigh Psychiatry, P. A. I agree to be fully responsible for any and all charges incurred. In accordance with HIPAA/Privacy guidelines, I authorize North Raleigh Psychiatry, P.A. to release any medical information necessary to process any/all insurance claims, whether filed by North Raleigh Psychiatry or the patient/guarantor.

**AUTHORIZATION FOR RELEASE OF PROTECTED HEALTH INFORMATION**

***I authorize North Raleigh Psychiatry, P.A. to release any pertinent medical information to any physician or provider for the continuation of my medical care.\* I also authorize any current or previous physicians, providers or other clinical care entities to release to North Raleigh Psychiatry any pertinent medical information to assist in the continuation of my medical care at North Raleigh Psychiatry.*** I understand that patient medical records are the sole property of North Raleigh Psychiatry, P.A., and in order to obtain a copy of the patients’ medical record or any information contained therein, a signed medical release form is required. I understand there may be a charge for the copying of said records. I understand that if I want to transfer my records to another physician, a signed medical release form will be required. There is no fee charged to transfer records to another physician, medical office or hospital. I understand that this release is valid until revoked in writing by the patient, parent or legal guardian. **NOTE\*: Unless authorized in writing, only the patient, parent or legal guardian will be accepted as the authorized agent to schedule appointments, discuss care with the physician and/or discuss billing information regarding the patient.**

***\*You must indicate to us IN WRITING any exceptions to this policy.***

**I have read and understand the above information concerning the PRIVACY PRACTICES ACKNOWLEDGEMENT, ASSIGNMENT OF MEDICAL BENEFITS and AUTHORIZATION FOR RELEASE OF PROTECTED HEALTH INFORMATION. I agree to the terms and conditions as set forth in this document as noted above.**

\_\_\_\_\_  
Signature of patient (if under age 18, parent/guardian must sign)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of parent/guardian/responsible party

\_\_\_\_\_  
Date

**NORTH RALEIGH PSYCHIATRY, P.A.**  
**Medical History and Information Form**

Today's Date: \_\_\_\_/\_\_\_\_/\_\_\_\_ New Patient? \_\_\_ Yes \_\_\_ No  Male  Female Age: \_\_\_\_

Patient Name: \_\_\_\_\_ Date of birth: \_\_\_\_/\_\_\_\_/\_\_\_\_  
Last First MI

Primary Care Physician: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_

Were you referred to our practice? \_\_\_ Yes \_\_\_ No If yes, please indicate below how you were referred:

\_\_\_ PCP/Pediatrician/OB/GYN \_\_\_ Other specialist \_\_\_ Relative/Friend/Coworker \_\_\_ Insurance/Other

Please check if you currently receive treatment from:  Psychologist  Therapist  Clinical Social Worker

→ If you checked any of the above, please provide their name and phone number below:

Name: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_

If female, a) is there a possibility that you may be pregnant? \_\_\_ Yes \_\_\_ No

b) have you ever had any miscarriages? \_\_\_ Yes \_\_\_ No

Are you using any type of contraception? \_\_\_ Yes \_\_\_ No If yes, what type: \_\_\_\_\_

Briefly state the reason for your visit: \_\_\_\_\_

Do you have any allergies? \_\_\_ Yes \_\_\_ No If yes, what type? \_\_\_ Medication \_\_\_ Food \_\_\_ Seasonal \_\_\_ Other

If yes, please describe below:  
\_\_\_\_\_  
\_\_\_\_\_

Do you drink alcoholic beverages? \_\_\_ Yes \_\_\_ No Do you smoke marijuana? \_\_\_ Yes \_\_\_ No

Do you use non-prescribed drugs (eg: amphetamines, tranquilizers, hallucinogens, etc.)? \_\_\_ Yes \_\_\_ No

If yes to any of the above, how often? Rarely Occasionally Daily Other \_\_\_\_\_

Please list the names of any medications (prescription or over-the-counter), vitamins or supplements that you are currently taking, including the strength and frequency (if a list is provided, please state 'see list'):  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please provide the name, address and phone number of the local pharmacy that you use most often:

Pharmacy Name: \_\_\_\_\_ Phone # (\_\_\_\_) \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Welcome to North Raleigh Psychiatry! We look forward to providing you with the highest quality care and trust. We hope you will find our staff friendly and helpful. It is our belief that establishing a written financial and office policy is mutually beneficial to all parties. It is our goal to avoid any miscommunication or concerns regarding financial matters in order to focus our energies on providing excellent healthcare services to our patients. If you have any questions regarding any of the information below, please feel free to speak with any of our office staff.

### ***PAYMENT OF SERVICES***

**Payment in full is expected at the time services are rendered.** Patients with insurance coverage in which we participate will be asked to pay all applicable copays, coinsurance and/or deductibles. Self-pay patients will be asked for payment in full; there will be an additional \$10 billing fee assessed for less than full payment. Prior balances on your account must be paid in full within 60 days unless other arrangements have been made **in advance** with our office. In the case of services provided to patients under the age of 18, the parent, legal guardian or other court appointed representative who signs the registration paperwork for the minor will be responsible for payment. **We do not bill another individual for payment unless legal documentation is provided.** We accept cash, checks, money orders, Mastercard, VISA and Discover. At this time, we do not accept American Express or travelers checks.

### ***MISSED / LATE CANCELLED APPOINTMENTS***

**Please call our office during regular business hours to schedule, cancel or change appointments.** You may be charged a fee for any appointments missed or any appointment that is cancelled and/or rescheduled with less than one business days' notice. Patients who arrive late for their scheduled appointment may be asked to reschedule and may be assessed a fee. This fee is due and payable before your next appointment, unless other arrangements have been made with our office. These charges are not filed with insurance, as it is a non-covered service. Although our office uses automated appointment reminders when possible, **they are not guaranteed, and are done as a courtesy only.** It is expected that the patient or guarantor will be responsible for remembering their appointments regardless of the reminder call.

### ***INSURANCE & CLAIMS FILING***

We have physicians that participate with only a few insurance plans. **We do not file claims to any insurance in which we do not participate.** Each insurance plan has different benefits for you as well as different financial obligations. Not all insurance policies cover all services. It is ultimately your responsibility to check with your insurance company to determine covered benefits. **PLEASE NOTE:** The agreement of the insurance carrier to pay for health care is a contract between you and the insurance company. Any questions or complaints regarding coverage or benefit payments should be directed to your insurance company.

If we participate with your insurance plan(s), we will file your claims for covered services to said insurance(s) with the understanding that: 1) You authorize payment of benefits to be made to North Raleigh Psychiatry; 2) If your insurance denies your claim(s), you will be responsible for full payment within 30 days of said denial(s), or within 30 days of the first billing statement sent to you by North Raleigh Psychiatry following the receipt of the denial(s). **NOTE: North Raleigh Psychiatry will not file any claims for non-covered services, which may include phone consultations or other services provided after regular office hours by the on-call physician.** Supplemental insurances will not be filed unless we participate with both the primary AND supplemental coverage.

### ***PRESCRIPTION REFILLS***

All prescriptions can now be sent to your pharmacy electronically, including any controlled substances. **PLEASE DO NOT WAIT UNTIL YOUR MEDICINE RUNS OUT TO REQUEST A REFILL,** as it may take up to three (3) business days to process your prescription request(s). We reserve the right to charge a fee for any prescription request(s) resulting from non-compliance with follow-up and/or missed or cancelled appointments. **There is a \$20 fee for prescriptions requested to be filled within twenty-four (24) hours.** Please ask to speak with a staff member for same-day fill requests.

**AFTER HOURS PHONE CALLS**

There may be a minimum \$20 fee for NON-EMERGENT after-hours phone calls placed with the physician on call, which includes any requests for medication refills. The physician on call will make the determination as to whether the situation is an emergency and whether a fee should be charged. This fee is the patient/guarantor’s responsibility and is NOT billed to insurance.

**PRIVACY/HIPAA**

Our office complies with the Health Insurance Portability and Accountability Act (HIPAA). We respect the privacy of our patients and will not release any information to any party without the written consent of the patient or responsible party, except in any case where required by law or as allowed by HIPAA. **Any exceptions to this policy must be provided to us in writing.** We encourage you to read the privacy notice so that you may understand your rights under HIPAA law. All signed releases provided to us are valid until revoked in writing. Our privacy notice is available on our website or you may request a copy from our office. NOTE: The transmission of messages or other information via email is NOT secured or protected by HIPAA. **To ensure the privacy of our patients and/or clients, the use of any recording devices within our office is strictly prohibited.**

**OTHER FEES**

- a) There may be a fee charged for the completion of forms or letters, such as disability, Family Medical Leave Act (FMLA), attending physician statements (APS) or any other miscellaneous forms or correspondence not associated with the reimbursement of a claim. The fee is based on the length of time required to complete the form(s) and payment is expected prior to the release of the completed form.
- b) A service fee will be assessed for all returned checks. The service fee and the unpaid balance must be paid by cash, debit/credit card or money order.
- c) A service fee will be assessed for the refiling of insurance claims due to incomplete/incorrect information given.
- d) Our physicians reserve the right to charge for any phone calls resulting from or relating to: non-compliance with follow-up, missed or cancelled appointments, preparation of forms, request for medication changes or medical advice without an appointment, or other services provided during any call lasting longer than 5 minutes.

**COLLECTION OF ACCOUNT**

In order for us to service your account and/or to collect any amounts you may owe, you or the responsible party for the account may be contacted by telephone at any number or email associated with the account, including any wireless phone numbers provided, which may result in charges to you. Methods of contact may include pre-recorded/artificial voice messages, text messages, email messages and/or the use of automatic dialing devices where applicable. You understand that you will be legally responsible for all costs associated with the collection of any unpaid balance on your account, which may include (but is not limited to), collection agency fees, court costs and/or reasonable attorney fees. **NOTE: Collection agency fees will not exceed 33% of the original debt owed and you will be notified in writing prior to the assessment of this fee.**

**I have read, and agree to abide by, the above policies and disclosures as stated. I accept full financial responsibility for any and all incurred charges for this account, and agree to the terms of telephone and email contact, both as described in section (6) and section (8) above.**

\_\_\_\_\_  
Patient name (please print)

\_\_\_\_\_  
Parent/Legal Guardian/POA (please print)

\_\_\_\_\_  
Signature of Patient

\_\_\_\_\_  
Signature of Parent/Legal Guardian/POA

Date Signed: \_\_\_\_\_

**NORTH RALEIGH PSYCHIATRY, PA**  
General Psychiatry – Child & Adolescent Psychiatry

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Child's full name: \_\_\_\_\_ Date: \_\_\_\_\_

Male  Female Birthdate \_\_\_\_\_ Age \_\_\_\_\_ Race \_\_\_\_\_

Address \_\_\_\_\_

This child is in legal custody of \_\_\_\_\_

Child is:

Natural child of parents  Adopted child of parents  Foster child

Parents are:

Married and together  Father remarried  Father deceased

Married and separated  Mother remarried  Mother deceased

Divorced  Never married

Mother's full name \_\_\_\_\_

Age \_\_\_\_\_ Education \_\_\_\_\_ Occupation \_\_\_\_\_

Address \_\_\_\_\_  Same

Home phone \_\_\_\_\_ Work phone \_\_\_\_\_ Fax number \_\_\_\_\_

General relationship between mother and child \_\_\_\_\_

Father's full name \_\_\_\_\_

Age \_\_\_\_\_ Education \_\_\_\_\_ Occupation \_\_\_\_\_

Address \_\_\_\_\_  Same

Home phone \_\_\_\_\_ Work phone \_\_\_\_\_ Fax number \_\_\_\_\_

General relationship between father and child \_\_\_\_\_

Other significant contact \_\_\_\_\_ Phone \_\_\_\_\_

## CURRENT PERSONAL AND FAMILY CIRCUMSTANCES

Describe your child's problems:

Length of time

- |          |       |
|----------|-------|
| 1. _____ | _____ |
| 2. _____ | _____ |
| 3. _____ | _____ |
| 4. _____ | _____ |
| 5. _____ | _____ |
| 6. _____ | _____ |

What do you think may have caused your child's problem(s)? \_\_\_\_\_

\_\_\_\_\_

What specific event(s) caused you to seek help at this time? \_\_\_\_\_

\_\_\_\_\_

What have you tried so far to correct these problem(s)? How much have things improved?

- |          |                  |
|----------|------------------|
| 1. _____ | _____ % improved |
| 2. _____ | _____ % improved |
| 3. _____ | _____ % improved |
| 4. _____ | _____ % improved |

Please check all events that may have occurred within the family in the past 12 months:

- |  |   |
|--|---|
| <input type="checkbox"/> Death of parent               | <input type="checkbox"/> Loss or move of close friends      |
| <input type="checkbox"/> Divorce                       | <input type="checkbox"/> Personal injury or illness         |
| <input type="checkbox"/> Parent's separation           | <input type="checkbox"/> Change in financial status         |
| <input type="checkbox"/> Significant marital conflicts | <input type="checkbox"/> Change in residence                |
| <input type="checkbox"/> Marriage                      | <input type="checkbox"/> Change in schools                  |
| <input type="checkbox"/> Pregnancy                     | <input type="checkbox"/> Legal problems                     |
| <input type="checkbox"/> Birth of sibling              | <input type="checkbox"/> Parent losing job                  |
| <input type="checkbox"/> Gain of new family member     | <input type="checkbox"/> Parent with emotional difficulties |
| <input type="checkbox"/> Child leaving home            | <input type="checkbox"/> Violence in neighborhood or school |
| <input type="checkbox"/> Death of close family member  | <input type="checkbox"/> Other stress _____                 |

Please list the brothers and sisters of the child:

Name	Sex	Age	Living at home (Y/N)	Relationship with child

Please list other people who are living in the same household as the child

Name	Sex	Age	Relationship to child	Occupation/Education

Check if any natural parent, brother, sister, uncle, aunt, cousin or grandparent has:

- |   |   |
|---|---|
| <input type="checkbox"/> Attention-deficit/hyperactivity disorder | <input type="checkbox"/> Problems with anxiety or panic attacks |
| <input type="checkbox"/> Learning disabilities                    | <input type="checkbox"/> Problems with alcohol or drugs         |
| <input type="checkbox"/> Mental retardation                       | <input type="checkbox"/> Schizophrenia                          |
| <input type="checkbox"/> "Blues", depression                      | <input type="checkbox"/> Other psychiatric problem              |
| <input type="checkbox"/> Attempted suicide                        | <input type="checkbox"/> Tics, seizures or neurological problem |
| <input type="checkbox"/> Bipolar – Manic depressive illness       | <input type="checkbox"/> Legal problems                         |
| <input type="checkbox"/> Medical problems                         |   |

Please describe \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



## DEVELOPMENTAL HISTORY

Mother's age when child was born \_\_\_\_\_

Planned pregnancy:  Yes  No

Was the pregnancy free of problems?  Yes

No. Explain \_\_\_\_\_

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During pregnancy mother:  Drank alcohol  Smoked tobacco  Used drugs

Took medication  Was depressed  None

Was child born full term?  Yes  No. Explain \_\_\_\_\_

Was labor and delivery normal?  Yes  No. Explain \_\_\_\_\_

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Child's condition at birth was  Normal  Blue baby

Jaundice  Other. Explain \_\_\_\_\_

Child's weight at birth was \_\_\_\_\_ Apgar scores if known \_\_\_\_\_

What was your child like in early infancy?

- |                                       |                                      |  |  |
|---------------------------------------|--------------------------------------|--|--|
| <input type="checkbox"/> Affectionate | <input type="checkbox"/> Cried a lot | <input type="checkbox"/> Irritable     | <input type="checkbox"/> Moody           |
| <input type="checkbox"/> Content      | <input type="checkbox"/> Cuddly      | <input type="checkbox"/> Overly active | <input type="checkbox"/> Aggressive      |
| <input type="checkbox"/> Fearful      | <input type="checkbox"/> Playful     | <input type="checkbox"/> Fussy         | <input type="checkbox"/> Colicky         |
| <input type="checkbox"/> Sleepy       | <input type="checkbox"/> Quiet       | <input type="checkbox"/> Under active  | <input type="checkbox"/> Physically sick |

Did your child have any feeding problems?  No  Yes. Explain \_\_\_\_\_

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Did your child have any sleeping problems?  No  Yes. Explain \_\_\_\_\_

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What was mother like in the first year of child's life?

- |   |  |   |
|---|--|---|
| <input type="checkbox"/> Nervous                      | <input type="checkbox"/> Sick                | <input type="checkbox"/> Tired and uninvolved |
| <input type="checkbox"/> Depressed                    | <input type="checkbox"/> Working out of home | <input type="checkbox"/> Doing well           |
| <input type="checkbox"/> Other problem. Explain _____ |  |   |
-



Does your child have or had any of the following?

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> Eye problems     | <input type="checkbox"/> Staring spells   | <input type="checkbox"/> Head trauma     |
| <input type="checkbox"/> Hearing problems | <input type="checkbox"/> Seizures         | <input type="checkbox"/> Asthma          |
| <input type="checkbox"/> Speech problems  | <input type="checkbox"/> Motor/Vocal tics | <input type="checkbox"/> Liver disease   |
| <input type="checkbox"/> Severe headaches | <input type="checkbox"/> Heart trouble    | <input type="checkbox"/> Kidney problems |
| <input type="checkbox"/> Diabetes         | <input type="checkbox"/> Weight problems  | <input type="checkbox"/> Other           |

Explain \_\_\_\_\_

Please describe any concerns you may have about your child's physical health \_\_\_\_\_

\_\_\_\_\_  None

List all clinicians that have evaluated or treated your child for behavioral or emotional problems

Clinician	Reason	Type of treatment	Year and length

List all the medications your child has received for behavioral or emotional problems  None

Medication	Reason	Dosage	Length of treatment

Do you have any concern about your child using drugs/alcohol?  No  Yes

Explain \_\_\_\_\_  
\_\_\_\_\_

Is he/she sexually active?  No  Do not know  Yes. Explain \_\_\_\_\_  
\_\_\_\_\_

Only for females:

Date of first menstrual period \_\_\_\_\_ Date of last menstrual period \_\_\_\_\_

Are the menstrual periods regular?  Yes  No. Explain \_\_\_\_\_  
\_\_\_\_\_

Is she on birth control?  Yes  No. Explain \_\_\_\_\_

### SCHOOL AND WORK HISTORY

Name of current school \_\_\_\_\_

Grade level \_\_\_\_\_ Homeroom teacher \_\_\_\_\_

List all pre-schools and schools attended:

School name	Year / Grade level	Academic grades	Conduct

Has your child passed each grade?  Yes  No. Explain \_\_\_\_\_  
\_\_\_\_\_

Has your child ever been enrolled in special services for

- Reading problems
- Mathematics problems
- Speech and language disorder
- Emotional/Behavioral problems

Compared to children of the same age, how would you rate your child's intellectual ability?

- Average
- Below
- Above

What were the date and results of the last IQ/Educational testing done at school? \_\_\_\_\_

\_\_\_\_\_

How is your child getting along with peers and teachers? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

List of past jobs and duties \_\_\_\_\_

\_\_\_\_\_

Current job and position \_\_\_\_\_ Length \_\_\_\_\_

Has he/she ever been suspended or fired from a job?  No  Yes. Explain \_\_\_\_\_

\_\_\_\_\_

### LEGAL HISTORY

Has your child ever been in trouble with the law?  No  Yes. Explain \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### YOUR CHILD

List the good things about your child. What can he/she do well? Any special talents? What does he/she seem to enjoy the most? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## BEHAVIOR/EMOTIONS CHECKLIST

Please complete this form regarding your child not taking into account what anyone else thinks

	Not at all	Just a little	Quite a bit	Very much
1. Sits fiddling with small objects				
2. Hums and makes other odd noises				
3. Falls apart under stress				
4. Poor concentration				
5. Restless or overactive				
6. Excitable				
7. Inattentive				
8. Difficulty in concentrating				
9. Oversensitive				
10. Overly serious or sad				
11. Daydreams				
12. Sullen or sulky				
13. Selfish				
14. Disturbs other children				
15. Quarrelsome				
16. "Tattles"				
17. Acts "smart"				
18. Destructive				
19. Steals				
20. Lies				
21. Temper outbursts				
22. Isolates self from children				
23. Unaccepted by peer group				
24. Appears to be easily led				
25. No sense of fair play				
26. Appears to lack leadership				
27. Does not get along with other sex				
28. Compassionate				
29. Teases other children				
30. Obedient				
31. Antagonistic or defiant				
32. Shameless				
33. Shy				
34. Fearful				
35. Excessive demands for attention				
36. Stubborn				
37. Overly anxious to please				
38. Uncooperative				
39. Impulsive/Acts without thinking				